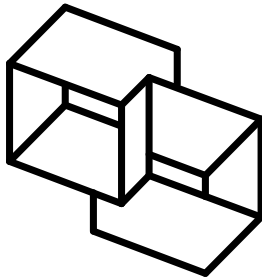


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Quality Assurance on Agile Processes



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Understanding the Quality Assurance implications of Agile Processes

Why is there a shift towards the so-called *Agile Methodologies*?

Do we need Agile Quality Assurance?

Agile Testing - another buzzword or a step in the right direction?

Do Agile Methods require changes in the way we do Quality Assurance?

The Changing Face of Quality Assurance



Traditional software development approaches are not always successful

An extremist view of traditional software development is *Crummy Software Late*

Duff O'Melia of RoleModel Software asks some hard questions

How do you know your code works?

Have you ever been afraid to change code?

How do you know your design is right?

What happens if your star programmer is hit by a bus?

Something is rotten in the state of software development

The *Dilbert Phenomenon* is a very strong hint that there are serious problems

Pointy Haired Boss jokes are not funny any more

Organizations are completely dependent on software, but coding is a lousy job

The Suits make the decisions, but the Techs get blamed for failing to deliver the code

Even the promise of dot com riches turned out to be a *death march* to nowhere

Developers are sick and tired of processes that make developing great software harder

In the last five years developers have woken up and said *It can be different!*

The era of big process software engineering is over, the SEI CMM failed to deliver

Good Enough Software is just a fancy face on the good old *blue screen of death*

Small wonder then that many developers now contribute to Open Source projects

Many developers have decided there has to be a better, more agile way to do software

Manifesto for Agile Software Development

We are uncovering better ways of developing software by doing it and helping others do it. Through this work we have come to value:

Individuals and interactions over processes and tools

Working software over comprehensive documentation

Customer collaboration over contract negotiation

Responding to change over following a plan

That is, while there is value in the items on the right, we value the items on the left more.

What is so different about these new Agile approaches?

All put people and the interaction between people as the main focus of attention

All embrace the idea that dealing with partial knowledge is the key to success

Their response to schedule pressure is to prioritize and focus on early delivery

They require extensive involvement by the project sponsors and users

So do we need Agile Quality Assurance?

The Agile approaches are changing the conversation about software development

Agile shifted our attention to small teams incrementally delivering quality software

The old ideas about testing at the end of the coding phase no longer applicable

We need to think about the role of Quality Assurance in Agile Projects

Definitely NOT business-as-usual



Brian Marick has identified two imperatives that affect testing in Agile Projects

Extending the programmers Hands-On Imperative to users

Abstractions simply *mean differently* than working software, so the requirements never represent the application adequately

The imperative toward human contact, face-to-face conversation

Agile methods foster collaboration to obtain communication that documents cannot replace

Agile Testing - another buzzword or a step in the right direction?

Agile Testing abandons the old notion about how Testers communicate

Requirements and design docs are insufficient, as are test plans and bug reports

Agile Testing sees docs as interesting texts, partly fictional, often useful

Documents are as good as they are going to get

Testers need to join in the conversations with developers and users

Agile Testing is still evolving and being actively discussed on mailing lists

Marick suggests we need new models for Test Development

Testing may be degraded by poor or late docs, but it should not be blocked entirely

Testers should use sources of information other than project docs when designing tests

Test design must take into account what is learned from running tests

The tester must take explicit, accountable action in response to dropped handoffs, new handoffs and changes to the contents of handoffs

A Testing Team Motto

We are a service organization whose job it is to reduce damaging uncertainty about the perceived state of the product

<http://www.testing.com/writings/purpose-of-testing.htm>

Metaphors shape how we think

Testing as Flashlight ...

So do Agile Methods require changes in the way we do Quality Assurance?

More questions than answers right now

At one level, Quality Assurance is still looking at the same deliverables

But the process used to create the deliverables does affect how Quality Assurance works

Many things about Quality Assurance will change drastically with Agile Methods

Unfortunately my crystal ball is refusing to tell me exactly what will change...

But there are some strong hints...

The Changing Face of Quality Assurance

Programmers have become test infected thanks to Beck, Gamma and JUnit

Test Driven Development is now supported by most development environments

Incremental development changes things

Many small production releases are fundamentally different than a single planned release

Fit.c2.com may be the next big thing

It could be even bigger than JUnit 😊

**FIT Allows Users to define their own tests
using simple HTML documents**

FIT could lead to *specification by example*

Especially for standard business applications

**FIT derives from a paper Ward Cunningham
wrote for XP/Agile Universe Conference**

*Acceptance Testing as Document Authoring and
Annotation*

**Ward was heavily influenced by the work
on *Context Driven Testing***

**The choice of process depends on context: what
learning will have value right now**

fit.c2.com - A Small Demonstration

Quality Assurance on Agile Projects is Different ...

But we do not know how different ...

Learning the implications of the Agile Methods is going to be an interesting challenge

In 1998 eXtreme Programming was just starting to be talked about

The Quality Assurance community is not renowned for process innovation ...

But *Individuals and interactions, Working software, Customer collaboration and Responding to change* have a way of changing perspectives ☺